

Genl. Secy / MRMU / 12 Chalmers Road NPLS

Northern Railway

Head Quarter Office,  
Baroda House,  
New Delhi.  
Dt. 5.07.10

No:- 831-E/123-Vi/Dup/E-IV  
All Divisional Railway Manager,  
& Heads of EDUs,  
Northern Railway.



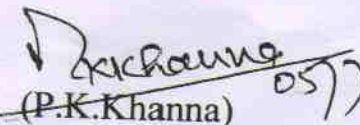
Sub:- Constitution of grievance cell for non-gazetted staff.

Ref:- GM/PNM opening speech item No.74/10

Attention is invited to this office letter of even No. 22.07.09 wherein it was advised to constitute a grievance redressal cell in each office consisting of Welfare Inspector exclusively to deal with complaints regarding correctness of pay fixation of non-gazetted staff as a result of implementation of 6<sup>th</sup> CPC recommendations, further advising to give wide publicity regarding existence of such a cell.

Union has raised the issue through the ibid item that, though such a cell consisting of Welfare Inspector, establishment staff & Accounts staff are functioning at various level, the progress of work is very slow.

Hence, it is desired that the work of such redressal cell be activated in the interest of the staff.

*Asu Comments from all Divs & op*  
  
(P.K. Khanna)  
For General Manager (P)